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AutoHR360

Gaps



## Blue Cross and Blue Shield of Alabama AutoHR360 & Gaps

### Gaps

In 2022, the Smart Ribbon was introduced to 30 Alabama practices. Other primary care practices in Alabama saw the successes of those practices and quickly signed up to have the Smart Ribbon implemented in their practice. The Smart Ribbon is now in over 240 practices statewide.

The screenshot shows the 'Gaps' app interface for a patient named Anne Washington. It displays 'Care Gaps - Non Compliant (3)' including Colon Cancer Screening, Diabetes Hb1Ac Test, and Body Mass Index Assessment. It also shows 'Conditions/Diagnosis (4)' with details for E119, F325, I77810, and E6601. A 'Medication Adherence' table is visible at the bottom.

Diabetes	Last Fill Medication	PDC	Last Fill Date	Adherence Alert
Diabetes	MEFORMIN TAB 1000MG	92%	10/15/2024	Patient currently adherent - reinforce behavior
AS	LEMONPINE TAB 100MG	89%	10/15/2024	No need for adherence by day currently
Statins	ATORVASTATIN TAB 40MG	89%	10/15/2024	No need for adherence by day currently

- Automatically starts up with your EMR
- Maintains user and patient context with the EMR
- If the patient currently being viewed in the EMR is a Blue Cross and Blue Shield of Alabama member (Blue Advantage® or commercial), the Gaps app will visually indicate whether gaps exist
- Surfaces gaps in care, risk capture, recent care, etc.
- Dispute or Resolve diagnosis within the app
- Clicking on the badge reveals the patient health snapshot info
- See all attributed members in a list view, with filters, and have the ability to print a summary list for easy reference
- Ability to dispute conditions from the previous year
- Annual Wellness Visit & AutoHR360 Tracking

### AutoHR360

The Smart Ribbon and AutoHR360 app detects patient context from your EHR and pre-fills the form with the latest patient information from BCBSAL. The electronic form can be updated, saved and electronically submitted without having to print a paper form, scan it in and upload it.

Benefits:

- EMR-agnostic; no integration involved
- Maintains user and patient context with the EMR
- Presents an electronic HR360 form that is pre-filled based on claims data making it easy to complete and submit with no more printing, scanning, or uploading of forms
- All functionality available in ProviderAccess
- Annual Wellness Visit & AutoHR360 Tracking

Pre-filled for your convenience (Pt info, Hx, Dx, Rx, etc.)

The screenshot shows the 'AutoHR360' app interface. It displays 'Medication' information with a dropdown for 'Crestline Pharmacy' and a 'Pharmacy Phone' field. Below this is an 'Active Rx List' with a table of medications: Aspirin 81mg PO qDay, Metformin 500mg PO b.i.d., Gabapentin 800mg PO t.i.d., Atorvastatin 40mg PO qDay, and Januvia 100mg PO qDay. There are buttons for 'Enter another medication' and 'Upload Screenshot of Med List'.



**THE SMART RIBBON®** The IllumiCare Smart Ribbon is an EMR-agnostic, unobtrusive way of presenting data in provider workflow. Requiring no separate user login or patient lookup, the Ribbon “nudges” providers with actionable data without disrupting their clinical workflow.

To see a video of how the Ribbon and Gaps app work, follow the QR code (left) or visit: [www.illumicare.com/bcbsal](http://www.illumicare.com/bcbsal).

For training visit: visit: <https://illumicare.com/autohr360>